

TERMS AND CONDITIONS

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1. Agreement to Our Terms

By accessing and using our services, you agree to be bound by these Terms and Conditions. The agreement to our terms is essential to request IvySolutions services. If you do not agree with these terms, you should refrain from using our services. These terms may be updated from time to time, and it is your responsibility to review the latest version regularly.

2. Our Services

We offer a range of services, including but not limited to web-services, cashflow analysis and marketing services. Our goal is to provide the highest quality services to meet your needs. We reserve the right to modify, suspend, or discontinue any part of our services at any time, with or without notice.

3. Intellectual Property Rights

All content, logos, graphics, trademarks, and data provided on this platform are the exclusive to a privacy policy of IvySolutions You may not copy, modify, or exploit any intellectual property without prior written consent. Violation of these rights may result in legal action.

4. User Representations

By using our services, you represent and warrant that:

- You are at least over the legal years of age in the country.
- You have the legal capacity to enter into this agreement.
- You will comply with these terms and applicable laws.
- You will not provide false information or misuse our services.

5. Prohibited Activities

Users are prohibited from:

- Engaging in any unlawful or harmful activity.
- Interfering with the functionality of our services.
- Using automated means (such as bots) to access or manipulate our services.
- Uploading or sharing harmful, defamatory, or misleading content.

Violation of these terms may result in the termination of your access to our services.

6. Privacy Policy

We value your privacy and are committed to protecting your personal information. Please refer to our contact email for detailed information on how we collect, use, and store your data.

7. Customer Data

We respect your ownership of customer data and take reasonable measures to protect it. By using our services, you consent to our collection and use of this data as outlined in our Privacy Policy.

8. Contact Us

For any enquiries feel free to contact us by email at contact@aivysolutions.com.

9. Services Management

We reserve the right to manage, improve, and update the services as necessary. This includes implementing technical changes, security patches, and service optimizations to ensure a smooth user experience.

10. Quality Policy

We are committed to delivering services that meet high-quality standards. If you encounter any issues with our services, please contact us immediately so that we can rectify the situation.

11. Time and Price Policy

Our pricing is pre-defined between both parties before the start and should be respected. Prices are subject to change and will be communicated clearly before any service agreement is finalized. All payments are due as per the agreed timelines, and failure to make timely payments may result in service disruption.

12. Protection of Services (Marketing, Cashflow Analysis, Web Development)

By engaging with our services related to marketing, cashflow analysis, and web development for websites and apps, you acknowledge and agree that these services are provided with due diligence and professional standards. We reserve the right to retain full control over the methods, strategies, and practices used during the delivery of these services to ensure the highest level of security, efficiency, and proprietary protection. Unauthorized use, replication, or redistribution of any of our strategies, models, or frameworks is strictly prohibited without our express written consent. We will not be liable for any losses incurred because of third-party misuse or manipulation of our services.

13. Termination

We may terminate or suspend your access to our services at any time if you violate these terms. Upon termination, you will lose access to all services, and we are not liable for any loss you may incur.

14. Modification of Terms

We reserve the right to modify these Terms and Conditions at any time. Any changes will be communicated to you, and your continued use of our services after such changes constitutes acceptance of the revised terms.

15. Refund Policy

We offer refunds under specific conditions, such as service malfunctions and dissatisfaction under specific terms. Refund requests must be submitted within an ethic time frame after product is delivered, in current days defined by law. We reserve the right to deny refunds if the conditions are not met.

16. Limitation of Liability

We are not liable for any indirect, incidental, or consequential damages resulting from your use of our services. Our total liability to you shall not exceed the amount paid for services in the pre-defined period.

17. Dispute Resolution

We encourage direct communication to resolve any disputes. If unresolved, disputes will be settled through arbitration in accordance with Arbitration Rules.